

APPENDIX 4B

Connect2 Wiltshire Mere Taxibuzz consultation

Responses to bus user questionnaire

total responses =
46

Q1. Where do you live?

Mere	37
Bourton	2
Zeals	3
East Knoyle	3

Q2. On what days do you use the Taxibuzz service?

Monday	8
Tuesday	13
Wednesday	16
Thursday	14
Friday	11
Saturday	6

Q3. When you use the Taxibuzz, what journeys do you regularly make?

Mere local journeys	16
Mere / Zeals - Gillingham	13
Mere / Zeals - Shaftesbury	7

Of the trips that people say they make;
88% are between 0900 - 1500
2% are before 0900

Mere - Warminster	6
Zeals - Mere	1
Mere - Stourhead	2
Mere - Bourton	1
E Knoyle - Gillingham	3

10% are after
1500

Q4. When you use the Taxibuzz, what is the purpose of your journey?

Travel to/from work	1
For shopping	22
To visit friends and relations	9
Medical appointments	11
To connect with trains	11
To Lynch Court day centre or Grove Centre	10
Other	9

Q5. Does the current service meet your main travel needs?

Yes	41
No	0
Partly	3

Q6. Would the proposed service meet your main travel needs?

Yes	31
No	6
Partly	3

Q7. If you have answered 'no' or 'partly' to question 6, what specific journeys would you not be able to make?

Daily to work (Bourton - Gillingham) - 1 user, travels on 0730 / 1730 journeys

Saturday journeys to Warminster or Shaftesbury - 7 users; 5 ask if could provide a fortnightly service instead

To physio appointments in Gillingham - 1 user; thinks might be more difficult to book available times

Proposals are OK as long as service doesn't stop before 1500 - 1 user

Q8. Do you wish to make any other comments?

Happy with proposal to charge a small fare for bus pass holders (6 respondents)

Need Taxibuzz because can't walk to main bus stops / have disabilities that make difficult to use other services (6 respondents)

Think changes are fair / acceptable (4 users)

Staff helpful, good service (2 users)

Q8. Please give us a bit more information about yourself

What is your age group?	
Under 17	0
17-25	0
26-45	3
46-64	5
Over 65	37

Are you male or female?	
Male	5
Female	30

Do you consider yourself disabled	
No	22

Yes	23
If yes does this affect your ability to walk	
No	3
Yes	20